

Invoice Delivery & X-Invoice

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1. Sending Invoices

When sending your invoices, an **X-Invoice (X-Rechnung) in XML format** is created in addition to the usual PDF file.

Both files are sent together by email to your clients. The X-Invoice is a standardized, machine-readable format developed especially for digital processing in accounting and administrative systems.

When creating an order or preparing a draft invoice, additional files can be attached and sent together with the invoice. These will also be included in the invoice email.

2. Download in the Smart Portal

Independently of the email delivery, you can download the invoice PDF or X-Invoice at any time from the invoice view in the Smart Portal. This gives you continuous access to all relevant invoice formats in one place.

3. Notes on Possible Error Messages

As some clients currently do not yet have a so-called routing ID (Leitweg-ID), error messages may occur in certain cases when opening the X-Invoice.

Important:

Even in these cases, the X-Invoice remains fully functional and can be processed without any issues in all common programs. The technical usability of the invoice is not affected.

4. Legal Background

By providing the X-Invoice, we comply with a total of nine relevant EU directives on electronic invoicing and the digitalization of business processes. This ensures that your invoices meet current European standards.

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